



To all our valued customers,

Browns Auto Service has been a locally owned and operated business in the Billings community for the last 64 years, and we know how important community is. During these unprecedented times, all of us at Browns Auto Service want to take the time to let you know that **WE ARE OPEN FOR BUSINESS** and our concern for the safety of you and your family is at the top of our list. We have implemented and are following the CDC best practices by frequently washing hands thoroughly and limiting all human interaction. Further, our facility undergoes regular cleaning and sanitization to ensure a safe work environment for our staff and to ensure that your visit will also be safe.

We are all blessed to live in this great State of Montana and compared to the rest of the country, the reliability of our cars and trucks is very important. Let us assist you if you are wanting to make sure your car or truck is ready for any unexpected trip or emergency.

To provide you with a peace of mind we will:

Provide Safe, Sanitization Personal Care Processes

Rest assured in knowing that your car will be **kept clean and well sanitized**. Our staff uses fresh gloves on each customer's vehicle. They wipe down keys, the interior including door handles, steering wheels and shifters with an antibacterial disinfectant. Our team is also following CDC best practices by frequently washing hands thoroughly and limiting all human interaction. Further, our facility undergoes regular daily cleaning to ensure a safe work environment.

Any team members with any symptoms of illness will be sent home as an additional precautionary measure.



1144 Broadwater
Billings, MT 59102
406 259-4008



123 N 18th
Billings, MT 59101
406-252-0919



1313 1st Ave N
Billings, MT 59101
406-252-8011



624 S 20th St W
Billings, 59102
406-651-4441



Provide Drop off Delivery Service

Stay home where you feel safe. If you're nervous about leaving home or not able, we will arrange to **pick up your vehicle**. You may leave keys in your mailbox, under the floor mat or wherever you are comfortable. We will bring sanitation supplies with us and clean the keys, steering wheel, shifter and door handles before returning the vehicle to your desired location.

Provide Safe Personal Interaction

To ensure your safety during any visits to one of our facilities we are providing hand sanitizer for your use, and re-sanitizing customer areas after each interaction, We also provide the option of **leaving your keys** in our **KEY DROP** box/slot. We'll take it from there.

Provide a Way to Connect Digitally

To help all of us with our efforts for social distancing, we can help reduce the need for face to face interactions right now. We have the technology to **communicate everything with you via text or email**. That's right, this includes inspections completed by our ASE certified technicians, pictures of needed repairs, and estimates of costs for needed items. We can also arrange for you to pay your invoice via the phone.

Provide Financing Options

Applying is quick and painless and we offer 6 month, and 12-month interest free financing options based on the amount of the repair, with our trusted partner Synchrony Financing.

Please feel free to call any of our locations, make an appointment on line at www.brownsautobillings.com, or you can email me directly if you have any questions or concerns. Thank you for your continued support and we are looking forward to serving your automotive needs in the near future and for another 64 years.

Gordon Tryan

General Manager

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